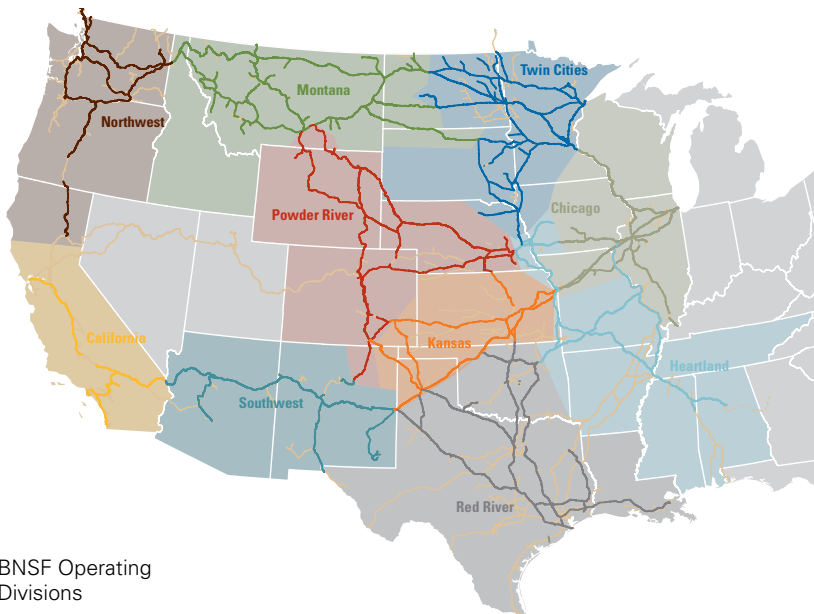


WINTER Preparations & Plans

SAFETY • SERVICE • EFFICIENCY

Each of BNSF's 10 operating divisions prepares a winter action plan to ensure that our workforce is prepared to work safely, equipment is positioned to keep trains moving and we are able to quickly add resources in response to service interruptions by extreme winter weather conditions.

While unplanned events can always happen, we are going into the 2021-2022 winter season fully equipped and prepared so that our people stay safe amid the harshest of weather conditions and our customers' freight gets to its destination.



BNSF Operating Divisions

Ongoing Efforts

BNSF's winter preparations include:

- > **Training employees to work safely** in extreme cold temperatures
- > **Activating 24x7 command centers** as necessary to coordinate the safe and efficient movement of freight in extreme weather conditions
- > **Activating Mechanical and Engineering Rapid Responders** across BNSF's network who are solely devoted to resolving service interruptions
- > **Setting procedures for crew transport**
- > **Taking inventory of, testing and positioning snow removal equipment and supplies**, including salt and emergency generators
- > **Adjusting train size and speed** to operate safely and efficiently in extreme weather conditions



WINTER Preparations & Plans



Snow removal equipment, including two industrial-size snow blowers for Chicago hub facilities to keep them free of snow and ice.



Nearly **5,000** switch heaters are in place to ensure remote-controlled rail switches do not freeze.



Mechanical Rapid Responders are cross-trained to resolve car and locomotive issues 24 hours a day, seven days a week, as expeditiously as possible. Mechanical Rapid Responders are strategically located throughout the BNSF network.



Engineering Rapid Responders are located across BNSF's network to ensure the safety of track, signals and all structures along BNSF's right-of-way. They are also available 24 hours a day, seven days a week to remove snow and ice from track and inspect track to ensure trains can safely pass.

As always, BNSF is prepared for the challenges of winter and of moving your freight reliably and efficiently.